

## Looking Back on 1985

For 1985, BART employees can chalk up another year of achievements as new patronage records were set, construction work began on the Daly City Turnback, testing began on four C-car prototypes, the final phase of the K-E track was begun and flower stands were opened at six BART stations, adding color and beauty to the system.

In 1985 BART's ridership continued to grow — though not during peak commute hours where train capacity has reached a saturation point. With a record 61,413,406 BART trips reported last year, the gain in ridership was seen most significantly in off-peak trips taken on the system. BART's daily patronage was up two percent, to a new record of 212,603 trips. Off-peak ridership, which includes those trips made on weekdays during non-commute hours, was up five percent over 1984, to a new average of 107,469 trips. A six percent gain was made in weekend ridership, where BART has reached an average patronage of 88,950 on Saturdays and 50,931 on Sundays.

In addition to the gains made in patronage this past year, BART saw many achievements in its capacity expansion program, which when completed in 1989 will increase BART's passenger carrying capacity by nearly 85 percent. The first of these occurred in January, with the completion of the welding of rails for BART's Daly City Turnback and Yard project. One month later, on February 11, 1985, ground was broken for the construction of the Turnback project. The event marked the start of the single largest construction project undertaken by the District since the completion of the BART system in 1974.

Another milestone occurred in July, when work was begun on the final phase of BART's K-E track, a new track through downtown Oakland. The work involved installing train control equipment on the track. While most of the construction work on the K-E track had no major impact on revenue operations, the installation of train control equipment did, as trains had to travel through the construction area at reduced speeds. This, combined with work being done on the Turnback project, had a direct impact on BART's on-time performance record during 1985. Though BART's performance loss was greatest during the last quarter of the year, BART's overall on-time performance record for the

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Shown with BART Director Robert Allen (left) are some of the lucky BART riders who were the big winners in the District's "BART Goes Shopping Too!" contest held over the holiday season. With Allen are (L-R): Jay Davidson of San Francisco, Oakland residents Ivan Tunggal, Verna Lin and Mr. and Mrs. Mateo Kierule, and Barney Gooch of Alameda.

## Winners Picked in BART Shoppers Contest

Thousands of shoppers and commuters participated in the "BART Goes Shopping, Too!" grand prize drawing.

To be eligible, riders had to obtain an entry form and three "BART 10-4 Shopper" stickers during non-commute hours beginning Nov. 24 and ending Dec. 15.

The drawing was held Dec. 19 and the winners were announced on KGO-TV's "AM San Francisco" show.

A trip for two to Honolulu, courtesy of World Airways, was won by Jay Davidson of San Francisco. In addition to round-trip airfare, his prize included hotel accommodations for three nights and four days.

A trip for two to Mazatlan was won by Mike Nyband of Danville.

Ivan Tunggal of Oakland won a weekend

for two at Lake Tahoe and a similar packet at the new Chamanade Whitney resort in Santa Cruz was awarded to Joseph Martin of Oakland.

Weekends for two at San Francisco hotels were won by Countess Dent of Oakland (the Galleria Park), Mateo Kierule of Oakland (Hotel Bedford), Bruce Corder of Alameda (Vintage Court Hotel) and Sheri Mueller of Oakland (Hotel Juliana).

A \$250 shopping spree at Emporium Capwell was won by Verna Lin of Oakland.

Barney Gooch of Alameda was awarded a \$100 gift certificate for the Southland Shopping Mall in Hayward on Dec. 27, his 65th birthday. Prizes were presented by BART Director Robert S. Allen. **b**



St. Andrew's Church of Oakland, represented by Cloteal Davis (right) and her seven children, was among nine organizations assisting with the Safe Holiday Program on Christmas and New Year's Eve. More than 19,000 cups of coffee, 16,000 doughnuts and 17,000 cookies were distributed at 12 BART stations by 65 volunteers. BART Police Sgt. Leonard Thomas, coordinator of this year's Safe Holiday program stated how pleased he was with the cooperation of the volunteers and the many BART people who made the program such a great success. The Davis family has participated in the effort since it was first begun seven years ago.





## Christmas Spirit Was Catching at BART



Christmas spirit abounded at BART over the holidays. At left, above, Diease Evans (left), Joe Padilla and Michelle Willis show off some of the fare served at the potluck luncheon held Dec. 23 in the Richmond Shop. Some 40 employees enjoyed a similar buffet Dec. 19 at the Hayward Shop (see picture above). At left, an "International Christmas Tree" is decorated by Information System's Florenzi Grant (left), department manager Tom Sheehan and Karen Morris. The ornaments from around the world were collected over the past 20 years by Florenzi, who also has collections of Santa Claus, Walt Disney and Victorian ornaments.

## The Scent of The Holidays

Santa Claus (Al Verduzco) poses with Candyce Scott at the sachet booth she set up at the annual Christmas Faire held Dec. 12 and 13 in the Plaza of the Lake Merritt Administration Building. Candyce scheduled a day's vacation, in addition to her regular day off, to staff her booth. She has been selling her sachets, made of imported European netting, professionally through Hallmark Stores and other outlets. Her business, Classic Scents, is run from her Oakland home in her spare time from duties in train control computers.





# Their Holidays Were Right On Track

Last year's "Christmas Express," the "G" Gauge model railroad set up by senior electrical engineer Roy Maffei on the second floor of the Metro Center, was such a success that he did it again this year.

Sort of!

While the 1984 version consisted of two tracks and two trolleys, this year's edition was far more elaborate, requiring some 70 feet of track, six turnouts with automatic controls that enabled the two trolleys to run on the same track "without a major derailment," Roy said proudly.

The display, which ran on top of the tinsel-decorated bookcases, included an enclosed yellow passenger trolley, a red open trolley which he discovered this year "on the back bookcase of an old toy store in Carmel" and a model of a Swiss electric locomotive, which he had ordered last January and which arrived from Germany just in time for Christmas.

The trolleys ran on power received from an overhead wire, decorated with tiny Christmas ornaments.

Roy was assisted in setting up the elaborate display by electrical engineer Leon Oakley, who, after seeing last year's layout, also became a "G" Gauge model railroad enthusiast.

During the past year, Leon purchased a model of the old Denver & Rio Grande Western Passenger train complete with a



Roy Maffei (left) and Leon Oakley view a model of a Swiss electric locomotive which was one of the trains featured in a Christmas display at Metro Center.

steam locomotive which ran around the tracks emitting puffs of smoke.

Another of Roy's recent acquisitions, a work train consisting of a hoist car, a cable car and a gondola car, was also on display.

The Maffei collection, begun just three years ago, is growing so rapidly that he is remodeling the downstairs level of his Visitation Valley home in San Francisco to accommodate the trains.

When completed, the models will run around a 20 by 25 foot "railroad yard" of their very own.

The house overlooks the old Bayshore railroad yard "which was the reason I bought the house some 20 years ago," Roy admitted.

"It's built on the side of a hill and I always had the dream of converting the lower level to an operating railroad even though I didn't own any trains at the time."

## Employees

### Lend a Helping Hand

A total of 16 needy families, plus a battered women's shelter, were the beneficiaries of food and gift drives staged over the holidays by BART employees.

BART police raised a total of \$1,345, according to coordinator Sgt. Brian E. Newlon.

The money purchased turkeys, plus six boxes of groceries, for 11 families and another 18 boxes of food for a women's shelter in Fremont.

The Hayward Shop "Adopt-a-Family" program contributed turkeys, hams, \$100 grocery gift certificates, cash and gifts to three families with a total of eight children.

And in Richmond, employees raised \$328 to buy clothes, toys and \$50 grocery gift certificates for two families with a total of four children. **b**



Sgt. Brian Newlon (left, at left), Sgt. John Junier and Sgt. Ezell Dye display some of the boxes of food donated during annual Christmas Food Drive. At right, Richmond Shop's Eva Aronson and Don Reynolds organize gifts purchased for two needy families.







A "winter wonderland" motif won first place for Fremont Station in the tenth annual station agent decorating contest.

## Old-Fashioned Themes Win For Agents

For the third year in a row, Fremont Station was one of the top three prizewinners in the annual station agent Christmas booth decorating contest.

Station agents Sonja Hyman and Nancy Mettrick won first prize (dinner cruises aboard a Hornblower Yacht) for transforming their booth into an old-fashioned winter wonderland.

Silver garlands draped the ceiling and the windows were painted with snowflakes

and Christmas trees. The decorations earned 54 out of a total of a possible 60 points.

The booths were judged on originality, neatness, uniqueness and in keeping with the holiday theme.

Sixteen stations participated in the contest, which was judged Dec. 19 by Lynn Ragghianti of Field Services, Marcy Heldt of Planning and Alice Delgado of Passenger Services.

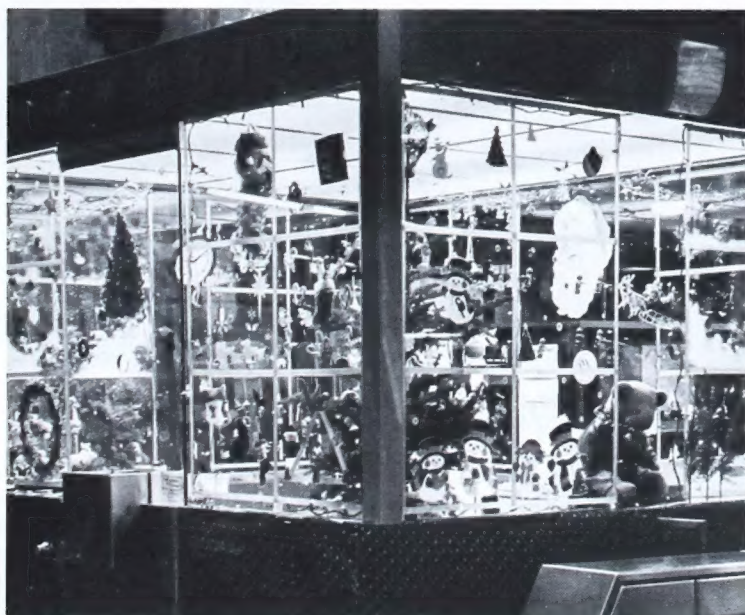
Second place, with a total of 50 points, went to Daly City, which was a joint effort by station agents Sadie Williams, Johnnie Evans, Mike Harer, Cynthia Held, Pauline Vargas, Jeanne Alexander, Vivian Williams and Berta Oriarte.

The window was divided into panes and each agent decorated his or her section in keeping with a Santa's Workshop theme.

Fruitvale, with 44 points, came in third. Station agent Al Drozda contributed five boxes of antique Christmas ornaments to the project.

Assisting in the decorating were Rene Vasquez, Jim Danzy and William Kirk.

A special "honorable mention" was given to MacArthur Station for its stained glass window decorations. However, since the work was not done by station agents, as stipulated in the contest rules, it was not eligible for one of the awards. **b**



Daly City station agents divided their booth into "panes" and captured second place with "Santa's Workshop."



Antique Christmas ornaments and a "tree" constructed of plywood earned third place for Fruitvale station agents.



## NEWS FROM STATION OPERATIONS



### New Year's

Happy New Year — We hope your holidays were joyful and healthful.

All the supervisors in Station Operations wish to thank those who made Dec. 31, 1985 into Jan. 1, 1986 safe for our customers by extending your shifts until closing. It's good to know you care for our system and ridership.

Four familiar faces are back with us this new year: Joyce Lum on the M line, Al Jew on the R/K line, Steve Chong on the A line and Ray Cannata on the C line. Welcome back.

For you bike enthusiasts: Who in the supervisory rank do you think qualifies as a celebrity in the "Old Man's Division" as a "trails" dirt biker? Competed at four different sites during the past year and did extremely well. Rode: Donner Ski Ranch in the Sierras, Tecate (east of San Diego), Patterson (south of Livermore) and Palmdale. He has confirmed to us that he is State Champ for 1985 — all scores/votes are in. Why don't you drop Linda Vasquez at LMA-2, a note with your guess as to who this could be. First one to guess right gets to straddle behind our champ. Rider and passenger will be revealed in our next newsletter.

### Commendation

Chief Taylor has commended Derick Jackson for his quick thinking in delaying an outward bound train carrying a person suspected of stabbing and robbing someone on the Concord streets. As a result of Derick's actions, the suspect was apprehended.

### Congratulations

To former Station Agent and ComSpec Donna Kleuer who has accepted a Level I position...to Gerald Colins, Station Agent, who has also accepted a Level I position...to John Exparza who will leave the ranks of Station Agent to become a Communication Specialist.

### Letters of Appreciation

Marcia Franklin very capably assisted an injured patron.

Virginia Richards received recognition from Passenger Services for comment cards they have received on her behalf from patrons "thanking Virginia for that something extra."

Edith Miranda for helping to locate an attache case which a patron had left behind and for very special service extended to visitors on BART.

Andy Williams is commended by Central for his cooperation in times of need, and there have been many.

Carol Flores and Marta DelBonta for a "job well done" and recognized by those they assisted. **b**

### Buckle Up!

All District sedans, pickup trucks, vans and light duty trucks come under the California seatbelt law, which mandates the use of belts in vehicles less than 6,001 pounds. It is also recommended that District personnel "buckle up" when driving trucks in excess of the weight limit.

## 1986 BART Board Officers Elected



Pictured here are the 1986 president and vice-president of the BART Board of Directors with 1985's out-going officers. From left to right are: former Vice-president John Glenn of Fremont who represents District #6; former President Wilfrey T. Ussery of San Francisco, who represents District #7; 1986 President Nello Bianco of El Sobrante, of District #2; and 1986 Vice-president Eugene Garfinkle of San Francisco, representing District #8. The BART Board officers are elected in December of each year and serve for 12 months.

## Edgar Smith Honored by Bart Police



Edgar Smith, a painter in BART's Plant Facilities division, is shown holding a certificate of appreciation and special award he received from BART Police for his bravery during a recent incident at Concord BART Station.

Last November BPD Sgt. Rudy Johnson was attempting to arrest a man suspected of fare evasion when the man's female companion intervened and began attacking Johnson. Smith saw the commotion and came to the officer's assistance by pulling the woman away from him. The woman then grabbed a knife from her purse and stabbed Smith. His injury was serious enough to require overnight hospitalization.

Pictured (L-R) are some of those present when the award was given to Smith: Lt. Dolores Kan; Ted Goebler, Foreman, Plant Facilities; Smith; Capt. Thomas Sowell; Chief Harold Taylor; and Sgt. Johnson.